Lessons Management Forum 2024

Tuesday 28 May 2024

Program | Day one

Time	Presentation
9:00am	Registrations open
10:00am	Welcome and Opening - Welcome to Country - Housekeeping
10:15am	Opening remarks
10:30am	KEYNOTE: Building a culture of learning, How FEMA's continuous improvement program has grown and continues to evolve
11:15am	Mike Icardi (United States Federal Emergency Management Agency) Morning tea
	Session #1 - Organisational Learning and Development
11:45am	Lesson on lessons – a unique view of continuous improvement by Queensland's Inspector-General of Emergency Management Alistair Dawson APM (Office of the Inspector-General of Emergency Management)
12:15pm	Lessons Learners as Learners in Lessons – A Lessons Occupational Development Continuum. Wayne Snell (Australian Civil-military Centre)
12:45pm	Status Quo is not an Option Dorothea Huber and Mark Semmler (AMSA)
1:15pm	Lunch
	Session #2 - New technology
2:00pm	The South Australian State Emergency Service's (SASES) new Lessons Management (LM) WebEOC Board and the potential application of Artificial Intelligence (AI) in the LM process Diana Macmullin and Sara Pulford (SA SES)
2:30pm	Empowering Emergency Response: Harnessing Microsoft 365 Power Platforms for enhanced Lessons Management. Benjamin Hebart (Department of the Premier and Cabinet, South Australia)
3:00pm	Afternoon tea
3:30pm	Lessons Award - Presentation and winner to present on award topic
4:00pm	Closing Presentation NEMA
5:00pm – 7:00pm	Networking session

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Wednesday 29 May 2024

Program | Day two

Time	Presentation
9:00am	Registrations open
9:30am	Welcome and Day 1 recap - Acknowledgement of Country - Housekeeping
9:45am	KEYNOTE: The AI storm comes: are we ready for AI's impact on disaster management? Charles White (Deep Space Engineering Technology)
10.30am	Morning tea
	Session #3 - Reviews and reflections
11.00am	Three strategies for embracing learning culture across all levels of emergency management Ben Norling (The Yellow Company Pty Ltd)
11.30am	Community-led post-bushfire learning review Zoe D'Arcy (Fire to Flourish)
12.00pm	Reflections on a year of embedding real-time reflection and learning in biosecurity responses. Bryar Clayton (Ministry for Primary Industries)
12.30pm	Lunch
	Session #4 - Capability
1.15pm	Mainstreaming Emergency Management Lessons into Exercising: A Process Development Initiative Lee J Dalgleish and Tim Lewis- Nicholson (Emergency Management Victoria)
1.45pm	Building Evaluation Capability the key to Lessons Management Cameron Scott (National Broadband Network)
2.15pm	The road from lessons not learned to learning from experience Mark Cuthbert (Australian Civil-Military Centre)
2.45pm	Closing remarks
3.00pm	Event concludes with afternoon tea